



Repair Outsource

Blue Bird Service Parts Arranges Service Solution for Discontinued Instrument Clusters

For Blue Bird Dealers, East Syracuse, New York-based United Radio is poised to service certain instrument clusters which are no longer available as replacement parts from the manufacturer.

Blue Bird Dealers:

Certain Blue Bird buses built between August of 1998 and January of 2000 were equipped with instrument clusters which are no longer available as replacement parts from the manufacturer. The affected bus model ranges and part numbers are as follows:



Bus Models Affected

MODEL	FROM	TO
A3FE	August 05, 1998	October 31, 1999
A3RE	August 05, 1998	October 31, 1999
TCFE	November 02, 1998	October 31, 1999
TCRE	November 02, 1998	October 31, 1999
TSFE	November 02, 1998	April 23, 2000
T2RE	November 02, 1998	January 09, 2000

Instrument Cluster Part Numbers Affected

ITEM ID	DESCRIPTION	REPLACED BY
00004094	CLUSTER, INSTR, BB-1, BK, ENGLISH, AIR, BRK	
00004095	CLUSTER, INSTR, BB-1, BK, ENGLISH, HYD, BRK	
00004096	CLUSTER, INSTR, BB-1, BK, METRIC, AIR, BRK	00118135
00004097	CLUSTER, INSTR, BB-1, BK, METRIC, HYD, BRK	
00004099	CLUSTER, INSTR, BB-1, GY, ENGLISH, AIR, BRK	
00004100	CLUSTER, INSTR, BB-1, GY, ENGLISH, HYD, BRK	
00004102	CLUSTER, INSTR, BB-1, GY, METRIC, HYD, BRK	
00004103	CLUSTER, INSTR, BB-1, GY, METRIC, AIR, BRK	00118134

With the exception of 00118135 (replaced 00004096), the above instrument clusters are no longer available from Blue Bird Service Parts. 00118135 will no longer be available when current stock is depleted.

Obtaining Repair

Blue Bird Service Parts has located a qualified service center located in East Syracuse, New York which has successfully demonstrated the ability to repair these Blue Bird instrument clusters. United Radio provides high-quality professional services to the electronic industry with exceptional turn-around time and competitive pricing.

Blue Bird Service Parts has provided Dealer contact information to United Radio to set up Dealer Accounts which will help facilitate repair services. Online Dealer Services will be available at www.urdealerservices.com. United Radio's Customer Service will be sending log-in information to Blue Bird Dealer Parts Managers in the very near future.



United Radio Services

United Radio Online Services include:

- Editing Dealer United Radio Account
- Applying for open credit
- Viewing/Paying your United Radio statement
- Accessing NYS Tax Exempt forms, Odometer Disclosure forms, Manufacturer forms
- Accessing United Radio's current flyers
- Accessing Estimate/Approval status
- Requesting status on repair orders
- Tracking packages
- Requesting unlisted component part availability
- Live access to United Radio account
- Live access to Return Authorizations and status
- Live access to repair status
- Printing out shipping labels and repair forms and more

Blue Bird has worked closely with United Radio to establish initial repair pricing:

US Dealers \$155.00
Canadian Dealers \$205.00 (\$155.00 plus \$50.00 return shipping to the dealer)

These are flat rate prices, and include one-year warranty and all parts necessary to complete the repair. All clusters are checked 100% for functionality upon completion of repair.

www.urdealerservices.com
800.448.0944

