



BLUE BIRD

**R10RT**

**DATE: APRIL 27, 2010**

**TO: U.S. DEALERS**

**SUBJECT: RECALL R10RT RICON MODEL S & K SERIES  
WHEELCHAIR LIFT RESTRAINT BELT  
LATCH DEFECT**

This notice is sent to you in accordance with the requirements of The National Traffic and Motor Vehicle Safety Act.

Blue Bird Corporation has decided that in certain 2008 through 2011 model year Blue Bird All American, Vision and Micro-Bird school buses manufactured from December 13, 2007 through January 18, 2010 and equipped with a Ricon Corporation Series model S or K platform lift a defect exists in the lift restraint belt buckle latch.

The restraint belts on these lifts were designed to prevent the lift from moving, unless the tongue of the belt is fully engaged and latched it the buckle. Ricon discovered however, that it is possible for the operator to insert the belt tongue into the buckle without fully engaging the latching mechanism. In this case, the restraint belt would appear to be latched, and the operator could run the lift. This situation could cause personal injury.

Blue Bird is conducting a recall to notify you of this defect. Blue Bird is working with Ricon Corporation and Ricon will be contacting all affected owners and will provide, at no cost to owners, a warning decal and a DVD-based training aid to promote the "Click and Tug" campaign. **Dealers and owners will be provided with a recall completion reply sheet which must be completed for each body number/lift indicating the warning decal and DVD based training aid has been received, the decal applied and the training aid reviewed. This reply sheet must be returned to Blue Bird Att: Recall Administration. Failure to return the completed reply sheet will result in follow up notices being mailed.**

A printout is enclosed with the body numbers of the buses that were delivered in your service area which may have the subject lifts installed. **You must enter the wheelchair lift serial number on the Ricon website to determine if the wheelchair lift installed is affected by the campaign. The Ricon recall number is 09E-060.**

**BLUE BIRD BODY COMPANY**

P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021

If you are not an authorized Ricon dealer or service center, you can find the nearest Ricon dealer/service center by visiting Ricon Corporation's website and selecting "Dealer Locator" at the bottom left of Ricon's home page. You may also call Ricon at (800) 322-2884 Daniel Mata-Recall Coordinator –ext. 3374.

It is the dealers responsibility to verify that the correct owner name, address and telephone number is provided for each listed vehicle. Any corrections or updates should be made on BBOND. Addresses that cannot be updated on BBOND should be forwarded to the Recall Administrator.

If you have in your possession or have sold a vehicle that was purchased from another dealer that may be affected by this recall, please notify me at 478-822-2242.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications or repairs on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

Questions regarding this recall campaign should be directed to me at (478) 822-2242.

Thank you,

A handwritten signature in black ink that reads "Bill Coleman". The signature is written in a cursive, flowing style.

Bill Coleman  
Corporate Recall Administrator  
Blue Bird Corporation  
478-822-2242  
bill.coleman@blue-bird.com



BLUE BIRD

R10RT

April 27, 2010

Dear Blue Bird Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Corporation has decided that certain 2008 through 2011 model year Blue Bird All American, Vision and Micro-Bird school buses manufactured from December 13, 2007 through January 18, 2010 and equipped with a Ricon Corporation Series model S or K platform lift has a defect that exists in the lift restraint belt buckle latching mechanism.

The restraint belts on these lifts were designed to prevent the lift from moving, unless the tongue of the belt is fully engaged and latched in the buckle. Ricon discovered however, that it is possible for the operator to insert the belt tongue into the buckle without fully engaging the latching mechanism. In this case, the restraint belt would appear to be latched, and the operator could run the lift. This situation could cause personal injury. Blue Bird is conducting a recall to notify you of this defect.

The body numbers of your Blue Bird buses which **may** have the subject lifts installed are indicated on the attached yellow cover sheet. You can enter the wheelchair lift serial number(s) on the Ricon website to determine if the wheelchair lift installed in your buse(es) is affected by this campaign. The Ricon recall number is 09E-060.

If your Ricon wheelchair lift serial number is one of the affected lifts, you should contact Ricon Corporation immediately by calling Ricon Customer service at (800) 322-2884 or by emailing Daniel Mata, Recall Coordinator, at [dmata@wabtec.com](mailto:dmata@wabtec.com) or you can locate your nearest servicing dealer by using the Ricon Dealer Locator at the lower left of the Ricon Website [www.riconcorp.com](http://www.riconcorp.com).

Ricon will be providing, at no charge to you, a warning decal and a DVD-based training aid to promote their "Click and Tug" campaign.

**Attached is a recall completion reply sheet which must be completed for each body number/lift indicating the warning decal and DVD based training aid has been received, the decal applied and the training aid reviewed. This reply sheet must be returned to Blue Bird Att: Recall Administration. Failure to return the completed reply sheet will result in follow up notices being mailed.**

BLUE BIRD BODY COMPANY

P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021

If you no longer own the subject bus(es), please complete the appropriate section of the yellow cover sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

If the remedy directed by this notification was provided for your bus(es) prior to the receipt of this recall notification, complete and sign the recall reply sheet and return to Blue Bird Attn: Recall Administrator. Mail the documents in the pink self-addressed postage paid envelope, included with this recall notification. If there were cost associated with obtaining the Ricon warning decal and the Ricon DVD-based training aid you may be eligible to receive reimbursement for that cost. Include a copy of the invoice with the recall completion reply sheet for reimbursement consideration.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If after contacting Ricon Corporation, your warning decal and DVD based training aid is not received in a reasonable time and without charge you may contact:

ADMINISTRATOR  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
1200 NEW JERSEY AVENUE, SE  
WASHINGTON, D.C. 20590

or you may call The National Highway Traffic Safety Administration toll free at:

1-888-327-4236  
TTY: 1-800-424-9153  
or go to: <http://www.safercar.gov>

Questions regarding this recall campaign should be directed to me at (478) 822-2242.

Thank you,



Bill Coleman  
Corporate Recall Administrator  
BLUE BIRD CORPORATION



## Recall Completion Reply Sheet

### Blue Bird Body Company Recall R10RT (Ricon #09E-060) Ricon Lift Restraint Buckle Latch

When you have received and installed the warning decal and reviewed the DVD based training aid for your Ricon wheelchair lift(s) affected by above recall campaign, please complete the form below and return to Blue Bird in the pink reply envelope provided. **Completing and returning this form will prevent you from receiving follow up notices on this recall.**

Blue Bird Body Number	Ricon Lift Serial Number	Date Ricon Warning Decal Applied	Date Ricon DVD Based Training Aid Reviewed

Form Completed by: \_\_\_\_\_  
(Print Name)

School/Company: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



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## Recall Completion Reply Sheet

### Blue Bird Body Company Recall R10RT (Ricon #09E-060) Ricon Lift Restraint Buckle Latch

When you have received and installed the warning decal and reviewed the DVD based training aid for your Ricon wheelchair lift(s) affected by above recall campaign, please complete the form below and return to Blue Bird in the pink reply envelope provided. **Completing and returning this form will prevent you from receiving follow up notices on this recall.**

Blue Bird Body Number	Ricon Lift Serial Number	Date Ricon Warning Decal Applied	Date Ricon DVD Based Training Aid Reviewed

Form Completed by: \_\_\_\_\_  
(Print Name)

School/Company: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_