



BLUE BIRD

**R10RV**

**DATE: APRIL 28, 2010**

**TO: U.S. DEALERS**

**SUBJECT: RECALL R10RV RICON MODEL S & K SERIES L-MODEL  
WHEELCHAIR LIFT PLATFORM OVERRUN**

This notice is sent to you in accordance with the requirements of The National Traffic and Motor Vehicle Safety Act.

Blue Bird Corporation has decided that in certain 2010 model year Blue Bird All American, Vision and Micro-Bird school buses manufactured from April 24, 2009 through November 14, 2009 and equipped with a Ricon Corporation Series model S or K L-model platform lift that a defect exists in the lift "Up" function software.

If the wheelchair lift "Up" function switch is released before the floor level limit switch is activated, the lift may continue its upward travel for approximately 1 second before stopping. This continued upward travel may overrun the floor level cut off point. When the platform overruns the vehicle floor level and stops at an angle of 15-20 degrees, it is possible for a person in a wheelchair to tip over and for someone standing on the platform to fall. This condition could cause personal injury.

Blue Bird is conducting a recall to notify you of this defect. Blue Bird is working with Ricon Corporation and Ricon will be contacting all affected owners and will provide, at no cost to owners, a bulletin outlining proper wheelchair lift operation and a DVD-based training aid. **Dealers and owners will be provided with a recall completion reply sheet which must be completed for each body number/lift indicating the bulletin has been received and reviewed and the DVD based training aid has been received and reviewed. This reply sheet must be returned to Blue Bird Att: Recall Administration. Failure to return the completed reply sheet will result in follow up notices being mailed.**

A printout is enclosed with the body numbers of the buses that were delivered in your service area which may have the subject lifts installed. **You must enter the wheelchair lift serial number on the Ricon website to determine if the wheelchair lift installed is affected by the campaign. The Ricon recall number is 09E-061.**

**BLUE BIRD BODY COMPANY**

P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021

If you are not an authorized Ricon dealer or service center, you can find the nearest Ricon dealer/service center by visiting Ricon Corporation's website and selecting "Dealer Locator" at the bottom left of Ricon's home page. You may also call Ricon at (800) 322-2884 Daniel Mata-Recall Coordinator -ext. 3374.

It is the dealers responsibility to verify that the correct owner name, address and telephone number is provided for each listed vehicle. Any corrections or updates should be made on BBOND. Addresses that cannot be updated on BBOND should be forwarded to the Recall Administrator.

If you have in your possession or have sold a vehicle that was purchased from another dealer that may be affected by this recall, please notify me at 478-822-2242.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications or repairs on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

Questions regarding this recall campaign should be directed to me at (478) 822-2242.

Thank you,

A handwritten signature in cursive script that reads "Bill Coleman".

Bill Coleman  
Corporate Recall Administrator  
Blue Bird Corporation  
478-822-2242  
bill.coleman@blue-bird.com



BLUE BIRD

R10RV

April 28, 2010

Dear Blue Bird Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Corporation has decided that in certain 2010 model year Blue Bird All American, Vision and Micro-Bird school buses manufactured from April 24, 2009 through November 14, 2009 and equipped with a Ricon Corporation Series model S or K L-model platform lift that a defect exists in the lift "Up" function software.

If the wheelchair lift "Up" function switch is released before the floor level limit switch is activated, the lift may continue its upward travel for approximately 1 second before stopping. This continued upward travel may overrun the floor level cut off point. When the platform overruns the vehicle floor level and stops at an angle of 15-20 degrees, it is possible for a person in a wheelchair to tip over and for someone standing on the platform to fall. This condition could cause personal injury.

The body numbers of your Blue Bird buses which **may** have the subject lifts installed are indicated on the attached yellow cover sheet. You can enter the wheelchair lift serial number(s) on the Ricon website to determine if the wheelchair lift installed in your bus(es) is affected by this campaign. The Ricon recall number is 09E-061.

If your Ricon wheelchair lift serial number is one of the affected lifts, you should contact Ricon Corporation immediately by calling Ricon Customer service at (800) 322-2884 or by emailing Daniel Mata, Recall Coordinator, at [dmata@wabtec.com](mailto:dmata@wabtec.com) or you can locate your nearest servicing dealer by using the Ricon Dealer Locator at the lower left of the Ricon Website [www.riconcorp.com](http://www.riconcorp.com).

Ricon is developing a software solution for this issue. In the interim, Ricon will be providing, at no charge to you, both a bulletin outlining proper wheelchair lift operation and a DVD-based training aid. The software solution will be forwarded to you at no charge by Ricon Corporation when complete.

**Attached is a recall completion reply sheet which must be completed for each body number/lift indicating the bulletin has been received and reviewed and the DVD-based training aid has been received and reviewed. This reply sheet must be returned to Blue Bird Att: Recall Administration. Failure to return the completed reply sheet will result in follow up notices being mailed.**

**BLUE BIRD BODY COMPANY**

P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021

If you no longer own the subject bus(es), please complete the appropriate section of the yellow cover sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

If the remedy directed by this notification was provided for your bus(es) prior to the receipt of this recall notification, complete and sign the recall reply sheet and return to Blue Bird Attn: Recall Administrator. Mail the documents in the pink self-addressed postage paid envelope included with this recall notification. If there were cost associated with obtaining the Ricon bulletin and Ricon DVD-based training aid you may be eligible to receive reimbursement for that cost. Include a copy of the invoice with the recall completion reply sheet for reimbursement consideration.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If after contacting Ricon Corporation, your warning decal and DVD based training aid are not received in a reasonable time and without charge you may contact:

ADMINISTRATOR  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
1200 NEW JERSEY AVENUE, SE  
WASHINGTON, D.C. 20590

or you may call The National Highway Traffic Safety Administration toll free at:

1-888-327-4236  
TTY: 1-800-424-9153  
or go to: <http://www.safercar.gov>

Questions regarding this recall campaign should be directed to me at (478) 822-2242.

Thank you,



Bill Coleman  
Corporate Recall Administrator  
BLUE BIRD CORPORATION



## Recall Completion Reply Sheet

### Blue Bird Body Company Recall R10RV (Ricon #09E-061) Ricon Lift Platform Overrun

When you have received and installed the warning decal and reviewed the DVD based training aid for your Ricon wheelchair lift(s) affected by above recall campaign, please complete the form below and return to Blue Bird in the pink reply envelope provided. **Completing and returning this form will prevent you from receiving follow up notices on this recall.**

Blue Bird Body Number	Ricon Lift Serial Number	Date Ricon Bulletin Reviewed	Date Ricon DVD Based Training Aid Reviewed

Form Completed by: \_\_\_\_\_  
(Print Name)

School/Company: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_